April 25, 2023

Honorable Tyisha Walker-Myers
President, Board of Alders
City of New Haven
165 Church St
New Haven, CT 06510

RE: RESOLUTION OF THE BOARD OF ALDERS OF THE CITY OF NEW HAVEN AUTHORIZING THE MAYOR TO APPLY FOR AND ACCEPT GRANT FUNDING FROM THE CONNECTICUT DEPARTMENT OF TRANSPORTATION TO OPERATE ON-DEMAND MICRO-TRANSIT SERVICES AS A PILOT PROGRAM IN PARTNERSHIP WITH THE NEW HAVEN PARKING AUTHORITY, GREATER NEW HAVEN TRANSIT DISTRICT AND VIA TRANSPORTATION INC.

Dear Honorable Tyisha Walker-Myers,

The City of New Haven, in partnership with Via Transportation Inc., is requesting authorization to apply for and accept funding from the Connecticut Department of Transportation (CTDOT) to operate micro-transit services as a pilot program.

The grant would fund implementation of on-demand micro-transit operations – in partnership with the New Haven Parking Authority, Greater New Haven Transit District and Via Transportation Inc. – as part of a pilot program. This pilot will complement existing CTTransit service while aligning with the mission and vision of the City of New Haven to provide safe, efficient, equitable and sustainable multi-modal transportation to improve quality of life and promotes economic vitality in the city. Micro-transit is defined as a transportation solution that is accessible by multi-passenger vehicles using a digital software application to offer on-demand service in response to individual or aggregate passenger demand.

The pilot program will provide on-demand transportation service to the public by:
- Making service more convenient, expanding coverage, improving customer experience and decreasing waiting times.
- Improving connections to fixed route services, providing first-mile, last-mile connections, connecting people to essential services such as health care, employment, education etc. and increasing access to jobs.
- Improving equity by expanding sustainable transportation options for disadvantaged populations, addressing safety concerns, addressing service needs of people with few mobility options.

Special focus will be placed on reaching residents in majority “priority neighborhoods” - consistent with the goals of the Board approved Safe Routes for All (SRFA) Active Transportation Plan - with majority low-income, Black, and/or Latino residents that have historically faced a number of challenges in relation to access to sustainable transportation options. Overall, emphasis will also be on ensuring fares remain reasonable and in-line with existing fares charged. The program will also take into consideration public outreach, customer experience, and marketing plans to promote and continuously improve the use of the new service.

We respectfully request your honorable Board’s favorable action on the attached Resolution authorizing the Mayor to apply for and accept funding to implement micro-transit service operations as a pilot initiative through the Connecticut Department of Transportation Micro-transit Pilot Program.

Thank you for your consideration of this matter. If you have any questions or concerns, please feel free to contact me at (203) 946-8067.

Respectfully submitted,

Sandeep Aysola

Director of Transportation, Traffic and Parking